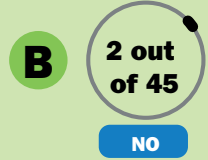
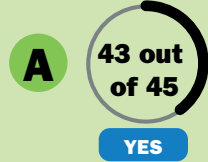




Survey Results | SERVICE SATISFACTION SURVEY

Previously contacted SACAP and used our services?



Question — EMPLOYMENT:
Are you a(n):



Employee in a private company



Lecturer



Business owner



Government employee



Student



Freelancer

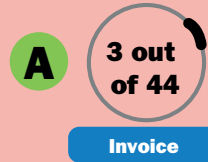


All the above



Other

Which aspect of our services did your query relate to?



Continuing Professional Development (14 out of 44)



Professional Practice Examinations



Recognition of Prior Learning

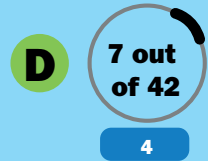
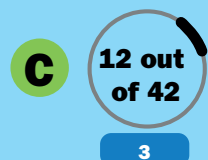
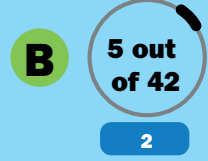
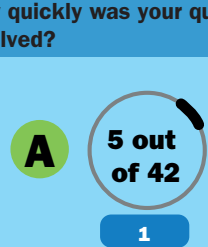


Identification of Work

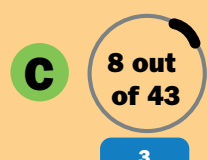
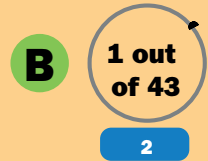
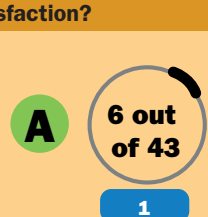


Other

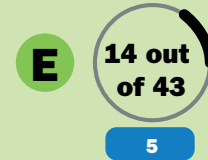
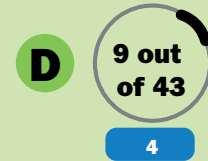
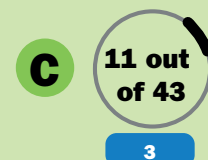
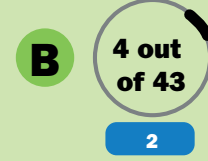
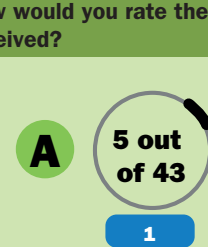
On a scale of 1 to 5, with 1 being very dissatisfied and 5 being very satisfied:
How quickly was your query resolved?



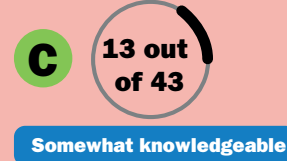
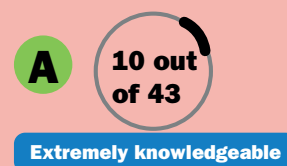
On a scale of 1 to 5, with 1 being very dissatisfied and 5 being very satisfied:
Was the query resolved to your satisfaction?



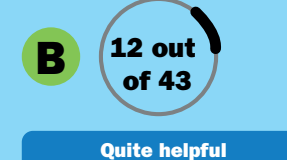
On a scale of 1 to 5, with 1 being very dissatisfied and 5 being very satisfied:
How would you rate the service received?



KNOWLEDGE OF ASSISTANT:
How knowledgeable was the person who assisted you?



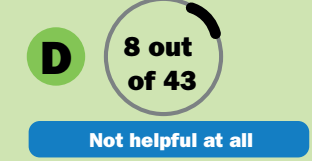
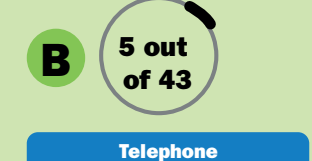
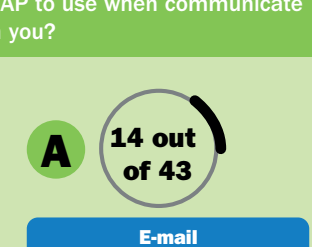
HOW HELPFUL WAS THE ASSISTANT: How helpful was the person/s who assisted?



WAY OF COMMUNICATION:
How would you rate SACAP's way of direct e-mail communication with you?



PREFERRED METHOD OF COMMUNICATION: Which method of communication would you prefer SACAP to use when communicate with you?



ADDITIONAL FEEDBACK:
Do you have any additional feedback or any other suggestions for improving our services?



responses

Question — SPECIFY:
If other, please specify.



responses